

SPLOŠNI POGOJI

1. PODATKI PODJETJA

ŽONIR, turizem, svetovanje in ostale storitve, d.o.o.

Staro selo 57, 5222 Kobarid, Slovenija

Matična številka: 8085471000

Id za DDV: SI 52226697

Osnovni kapital: 7.500€

E-mail: zonir.hlapi@gmail.com

Spletna stran: <http://visitsoca.net/>

Telefon: +386 (0)51 787 555

2. NASTANITVENE ENOTE

- Apartmaji Hlapi s SPA ****
- Hiška Žonir s Savno ***
- Apartma Žonir s Savno ***
- Apartma - Studio Honey Bee - Čebelica s Savno ***

3. POTRDITEV REZERVACIJE IN PLAČILO

Za potrditev rezervacije za nastanitvene enote ŽONIR d.o.o. je potrebno preko rezervacijskega sistema na spletni strani <http://visitsoca.net/> vplačati rezervacijo s kreditno kartico ali paypalom.

4. PRIHOD

Za vse nastanitve je samodejna prijava. Gost mora v obrazec, ki mu ga nekaj dni pred prihodom pošljemo na mail, vpisati vse zahtevane podatke o gostih, za prijavo gosta. Vse informacije o prihodu, nato gost prejeme s potrditvenim avtomatskim mailom.

V kolikor pride v nastanitveno enoto več oseb, kot je bilo dogovorjeno ob rezervaciji, se za te osebe zaračuna doplačilo po ceniku. Dodatne osebe lahko bivajo v nastanitveni enoti, če kapaciteta nastanitvene enote to dopušča.

Za osebe, ki se ne prijavijo lastniku, ta za njih ne prevzema nikakršnih odgovornosti. Osebe, ki niso prijavljene in se nastanijo v nastanitvenih enotah brez vednosti lastnika – niso dovoljene in so same materialno in kazensko odgovorne za prijavo.

5. HIŠNI RED

Hišni red je vsakemu gostu poslan v mailu pred prihodom.

Spoštovati je potrebno druge goste nastanitvenega obrata in se do njih obnašati, kot bi si sami želeli, da se oni do vas.

V nastanitvenih enotah je prepovedano povzročanje prekomernega hrupa. Predvsem v nočnih urah od 22.00 ure do 6.00 ure je potrebno spoštovati nočni mir in red.

Radiatorji, klima, luči in savna naj bodo izklopljeni, ko niste prisotni v nastanitveni enoti.

Ob odhodu iz nastanitvene enote zaklepajte vrata. Za krajo osebah stvari nismo odgovorni.

Obiskovalci so dovoljeni v soglasju z lastnikom.

6. ODHOD/ODJAVA GOSTOV

Odhod iz nastanitvenih enot je zadnji dan rezervacije do 10.00 ure oz. 10.30 ure (Apartmaji Hlapi).

Pri odhodu preverite vse prostore za primer pozabljenih stvari. V primeru naknadnega pošiljanja pozabljenih stvari, se storitev pošiljanja, priprave paketa in drugi administrativni stroški v zvezi s tem zaračunajo.

V nastanitvenih enotah ne puščajte smeti in odpadkov (smetnjaki so postavljeni pred nastanitvenimi obrati), hladilnik naj bo izklopljen, radiatorji, klima in savna naj bodo prav tako ugasnjeni, posoda pomita in zložena v omarice.

7. HIŠNI LJUBLJENČKI

Hišni ljubljenci so v nekaterih nastanitvenih enotah dovoljeni. Za bivanje domačih živali zaračunamo doplačilo 10€/hišnega ljubljénčka/noč. V Apartmajih Hlapi s SPA so hišni ljubljénčki prepovedani.

8. POVZROČITEV ŠKODE MED BIVANJEM

Gost je dolžan za škodo, ki je nastala v času njegovega bivanja na pohištvu, tleh, oknih, vratih, opremi ali na samem objektu in njegovi okolici (npr. vrtu, hodniku...) nemudoma obvestiti lastnika in škodo ustrezno nadomestiti, oziroma povrniti v denarnem znesku pred svojim odhodom.

9. REKLAMACIJE IN PRITOŽBE

Gost mora morebitne pritožbe in reklamacije podati na dan nastanka in na kraju nastanitvene enote. Naknadnih reklamacij ne sprejemamo.

10. POGOJI ODPOVEDI IN NEPRIHODA

Brezplačna odpoved ni možna. Prav tako ni možno spreminjanje termina rezervacije, razen, če se dogovorimo drugače.

V kolikor gost skrajša termin bivanja v nastanitveni enoti glede na prvotno potrjeno rezervacijo za katero je bilo opravljeno plačilo, se zaračuna gostu celoten termin rezervacije, ki je bila prvotno potrjena.

11. VAROVANJE OSEBNIH PODATKOV

V podjetju ŽONIR d.o.o. ravnamo skladno z veljavnim Zakonom o varstvu osebnih podatkov in Splošno uredbo o varstvu osebnih podatkov (GDPR). Vse osebne podatke zbiramo in obdelujemo izključno na podlagi zakona.

Zavedamo se visoke odgovornosti v zvezi z ravnanjem z osebnimi podatki, zato vse osebne podatke zavarujemo, varujemo in obdelujemo v skladu z aktualnimi predpisi in standardi.

12. SKUPAJ VARUJMO NARAVO

- Voda je pri nas pitna. Z njo varčujmo; med umivanjem zob jo zapirajmo, privoščimo si raje kratek tuš kot kopel.
- Ko je le mogoče izklopimo iz vtičnic vse elektronske naprave.
- Ko nismo v apartmaju, ugasnimo klimatsko napravo in radiatorje. Prav tako naredimo to pred odjavo iz nastanitvene enote.
- Če imamo odprta okna, ugasnimo klimatsko napravo in radiatorje.
- Ko zapustimo nastanitveno enoto, ugasnemo vse luči.

Hvala ker skupaj delamo dobro za našo naravo.

Želimo vam prijetno bivanje v naših nastanitvenih enotah.

ŽONIR d.o.o.

Splošni pogoji veljajo od 01.09.2023

TERMS AND CONDITIONS

1. COMPANY DATA

ŽONIR, tourism, consulting and other services, d.o.o.

Staro selo 57, 5222 Kobarid, Slovenia

Identification number: 8085471000

VAT number: SI 52226697

Share capital: €7.500

E-mail: zonir.hlapi@gmail.com

Website: <http://visitsoca.net/>

Phone: +386 (0)51 787 555

2. ACCOMMODATION UNITS

- Apartments Hlapi with SPA ****
- Chalet Žonir with Sauna ***
- Apartment Žonir with Sauna ***
- Apartment - Studio Honey Bee - Honey Bee with Sauna ***

3. RESERVATION CONFIRMATION AND PAYMENT

To confirm the reservation for accommodation units ŽONIR d.o.o. it is necessary to pay for the reservation by credit card or paypal via the reservation system on the website <http://visitsoca.net/>.

4. ARRIVAL

All accommodations have self check in. The guests must enter all required guest information in the form, which is sent to them by email a few days before arrival. After, the guest receives all the information about check in via a confirmation email.

If more people arrive in the accommodation unit, than was agreed at the time of booking, an additional fee will be charged for these people according to the price list. Additional persons may stay in the accommodation unit, if the accommodation capacity of the unit allows it.

The owner does not assume any responsibility for persons who are not reported to the owner. Persons who are not registered and still stay in the accommodation units without the knowledge of the owner - are not allowed and are themselves materially and criminally responsible for the registration.

5. HOUSE RULES

The house rules are sent to each guest by email before arrival.

It is necessary to respect other guests of the accommodation facility and treat them as you would like them to treat you.

It is forbidden to make excessive noise in the accommodation units. Especially during the night hours from 10:00 p.m. to 6:00 a.m., it is necessary to respect night peace and order.

Radiators, air conditioning, lights and the sauna should be switched off when guests are not present in the accommodation unit.

Lock the door when leaving the accommodation unit. We are not responsible for the theft of people's things.

Visitors are allowed in agreement with the owner.

6. DEPARTURE/CHECKOUT OF GUESTS

Departure from the accommodation units is until 10:00 a.m. on the last day of the reservation. 10:30 a.m. (Apartments Hlapi).

When leaving, check all rooms for forgotten things. In case of subsequent shipment of forgotten items, the shipping service, preparation of the package and other related administrative costs will be charged.

Do not leave garbage and waste in the accommodation units (garbage cans are placed in front of the accommodation facilities), the refrigerator should be switched off, the radiators, air conditioning and sauna should also be switched off, dishes should be washed and put away in cupboards.

7. PETS

Pets are allowed in some accommodation units. For the stay of domestic animals, we charge an additional fee of €10/pet/night. Pets are forbidden in Apartment Hlapi wit SPA.

8. CAUSING DAMAGE DURING THE STAY

The guest is obliged to immediately inform the owner of any damage caused during his stay to the furniture, floor, windows, doors, equipment or to the building itself and its surroundings (e.g. garden, corridor...) in cash before your departure.

9. COMPLAINTS AND COMPLAINTS

The guest must submit any complaints and reclamations on the day of occurrence and at the location of the accommodation unit. We do not accept subsequent complaints.

10. CANCELLATION AND NO-ARRIVE TERMS

Free cancellation is not possible. It is also not possible to change the reservation date unless we agree otherwise.

If the guest shortens the period of stay in the accommodation unit in relation to the originally confirmed reservation for which payment was made, the guest will be charged for the entire period of the reservation that was originally confirmed.

11. PROTECTION OF PERSONAL DATA

In the company ŽONIR d.o.o. we act in accordance with the current Act on the Protection of Personal Data and the General Regulation on the Protection of Personal Data (GDPR). We collect and process all personal data exclusively on the basis of the law.

We are aware of the high responsibility regarding the handling of personal data, which is why we secure, protect and process all personal data in accordance with current regulations and standards.

12. LET'S PROTECT NATURE TOGETHER

- Our water is drinkable. Let's save the water; close the tap while brushing your teeth, take a short shower rather than a bath.
- Whenever possible, unplug all electronic devices.
- When we are not in the apartment, we turn off the air conditioning and radiators. We also do this before checking out from the accommodation unit.
- If the windows are open, turn off the air conditioning and radiators.
- When we leave the accommodation unit, we turn off all the lights.

Thank you for doing good together for our nature.

We wish you a pleasant stay in our accommodation units.

ŽONIR d.o.o.

The general conditions apply from 01.09.2023

APARTMAJI HLAPI S SPA

Spoštovani gostje,

želimo vam prijetno dobrodošlico. Upamo, da boste pri nas preživel prijeten oddih.

Da bi se izognili morebitnim nevšečnostim, vas vljudno prosimo, da si vzamete nekaj minut časa in se seznanim s hišnim redom in drugimi uporabnimi informacijami.

Na voljo je shramba za kolesa in ostalo športno opremo. Za dostop imate ključ poleg ključa za apartma. V kolikor med bivanjem potrebujete pripomočke za čiščenje in likalnik, jih najdete v hodniku, pod stopnicami.

Gost je odgovoren, da pusti apartma v takšnem stanju, kot ga je prevzel. Ob večjih odstopanjih se lahko zaračuna dodatne stroške čiščenja.

Prosim, da se na postelji ne prehranjuje in na njej ne ostanejo madeži hrane. Prosim, da umazano posodo zložite v pomivalni stroj in odnesete smeti v zabojnike pred vhodom.

Od 22.00 do 6.00 ure zjutraj se spoštuje nočni mir.

V notranjih prostorih je kajenje strogo prepovedano. V primeru nespoštovanja, se lahko zaračuna strošek čiščenja 100€.

Apartmaje in vso opremo (masažne kadi, savne...) lahko uporabljajo samo gostje, ki so prijavljeni v apartma.

Hišni ljubljenci niso dovoljeni. V primeru, da bodo kljub temu bivali v apartmaju, zaračunamo stroške čiščenja v vrednosti 100€/noč. Za bivanje hišnih ljubljencev imamo na voljo druge apartmaje.

V primeru, da v apartmaju nastane kakršnakoli škoda, vas prosimo, da to nemudoma sporočite na naš mail zonir.hlapi@gmail.com.

Skupaj varujmo naravo:

- *Voda je pri nas pitna. Z njo varčujemo; med umivanjem zob zapiramo pipo, ko je kad napolnjena, zapremo pipo...*
- *Ko je le mogoče izklopimo iz vtičnic vse elektronske naprave.*
- *Ko nismo v apartmaju, ugasnimo klimatsko napravo in gretje. Prav tako pred odjavo iz apartmaja.*
- *Če imamo odprta okna, ugasnimo klimatsko napravo in gretje.*
- *Ko zapustimo apartma, ugasnemo vse luči.*

Odjava iz apartmaja na dan odhoda je do 10.30 ure. V kolikor razpoložljivost dopušča, je možno bivanje, v dogovoru, tudi nekoliko podaljšati. Cena je 20€/dodatno uro. Prosim, da nam vašo željo sporočite na naš mail zonir.hlapi@gmail.com, ob prihodu ali vsaj 24 ur pred predvidenim odhodom. Cena je enaka tudi za zgodnjo prijavo.

Najlepša hvala. Želimo vam prijetno bivanje.

Telefonske številke:

Informacije: +386 51 787 555

Gasilci in rešilci: 112

Policija: 113

APARTMENTS HLAPI WITH SPA

Dear guests,

we wish you a pleasant welcome. We hope that you will spend a pleasant vacation with us.

In order to avoid possible inconveniences, we kindly ask you to take a few minutes to inform yourself with the house rules and other useful information.

Storage for bicycles and other sports equipment is available. You have a key next to the key for your apartment. If you need cleaning supplies and iron during your stay, you can find them in the hallway, under the stairs.

Guest is responsible for leaving the apartment in the same condition as it was received. In case of major deviations, additional cleaning costs may be charged.

Please do not eat or leave food stains on the bed.

Please put the dirty dishes in the dishwasher and take the garbage to the bins in front of the entrance.

Night time is from 10:00 p.m. to 6:00 a.m.

Smoking is strictly prohibited indoors. In case of smoking indoors, a cleaning fee of 100€ may be charged.

Apartments and all the equipment (massage tubs, saunas...) can only be used by guests who are registered in the apartment.

Pets are not allowed. In case pets will nevertheless stay in the apartment, we will charge a cleaning fee of 100€/night. We have other apartments available for pets.

In case of any damage in the apartment, please report it immediately to our email zonir.hlapi@gmail.com.

Let's protect nature together:

- *The water is drinkable here. Let's save it; close the tap while brushing your teeth, close the tap when the bath is full...*
- *Whenever possible, unplug all electronic devices.*
- *When we are not in the apartment, we turn off the air conditioning and heating. Also before checking out from the apartment.*
- *If the windows are open, turn off the air conditioning and heating.*
- *When we leave the apartment, we turn off all the lights.*

Check-out from the apartment is till 10:30 a.m. It is possible to extend the stay a bit, by agreement. The price is 20€/additional hour. Please contact us by email zonir.hlapi@gmail.com, upon arrival or at least 24 hours before your scheduled departure. It is the same also for early check-in.

Thank you very much. We wish you a pleasant stay.

Telephone numbers:

Information: +386 51 787 555

Firefighters and ambulances: 112

Police: 113

APARTMA IN HIŠKA ŽONIR S SAVNO

Spoštovani gostje,

želimo vam prijetno dobrodošlico. Upamo, da boste pri nas preživel prijeten oddih.

Da bi se izognili morebitnim nevšečnostim, vas vljudno prosimo, da si vzamete nekaj minut časa in se seznanite s hišnim redom in drugimi uporabnimi informacijami.

Na voljo je shramba za kolesa in ostalo športno opremo. Vhod v shrambo je iz vrta, pod veliko teraso. V shrambi se nahaja tudi električni žar. Prosim, da ga po uporabi čistega vrnete v shrambo.

Gost je odgovoren, da pusti apartma v takšnem stanju, kot ga je prevzel. Ob večjih odstopanjih se lahko zaračuna dodatne stroške čiščenja. Prosim, da se na postelji ne prehranjuje in da na njej ne ostanejo madeži hrane. Prosim, da umazano posodo zložite v pomivalni stroj. Ekološki otok za smeti se nahaja 50 metrov stran, severno od hiše, čez vaško cesto.

Od 22.00 do 6.00 ure zjutraj se spoštuje nočni mir.

V notranjih prostorih je kajenje strogo prepovedano. V primeru nespoštovanja, se lahko zaračuna strošek čiščenja 100€.

Apartmaje in vso opremo (savne...) lahko uporabljajo samo gostje, ki so prijavljeni v apartma.

Hišni ljubljenci so dobrodošli. Obvezna je prijava bivanja pred prihodom ali takoj ob prihodu na mail zonir.hlapi@gmail.com. Doplačilo je 10€/hišnega ljubljénčka/noč. Plača se ob prihodu. **Hišni ljubljénčki se ne smejo zadrževati na postelji ali kavču. V apartmaju ne smejo biti sami.** V kolikor bo zaradi nespoštovanja potrebno dodatno čiščenje, ga lahko zaračunamo v višini 100€/noč.

V primeru, da v apartmaju nastane kakršnakoli škoda, vas prosimo, da to nemudoma sporočite na naš mail zonir.hlapi@gmail.com.

Skupaj varujmo naravo:

- *Voda je pri nas pitna. Z njo varčujmo; med umivanjem zob jo zapirajmo...*
- *Ko je le mogoče izklopimo iz vtičnic vse elektronske naprave.*
- *Ko nismo v apartmaju, ugasnimo klimatsko napravo in gretje. Prav tako pred odjavo iz apartmaja.*
- *Če imamo odprta okna, ugasnimo klimatsko napravo in gretje.*
- *Ko zapustimo apartma, ugasnemo vse luči.*

Odjava iz apartmaja na dan odhoda je do 10.00 ure. V kolikor razpoložljivost dopušča, je možno bivanje, v dogovoru, tudi nekoliko podaljšati. Cena je 15€/dodatno uro. Prosim, da nam vašo željo sporočite na naš mail zonir.hlapi@gmail.com, ob prihodu ali vsaj 24 ur pred predvidenim odhodom. Cena je enaka tudi za zgodnji prijavo.

Najlepša hvala. Želimo vam prijetno bivanje.

Telefonske številke:

Informacije: +386 51 787 555

Gasilci in rešilci: 112

Policija: 113

APARTMENT AND CHALET ŽONIR WITH SAUNA

Dear guests,

we wish you a pleasant welcome. We hope that you will spend a pleasant vacation with us.

In order to avoid possible inconveniences, we kindly ask you to take a few minutes to inform yourself with the house rules and other useful information.

Storage for bicycles and other sports equipment is available. The entrance to the storage is from the garden, under the large terrace. There is also an electric grill in the storage. Please return it clean after use.

Guest is responsible for leaving the apartment in the same condition as it was received. In case of major deviations, additional cleaning costs may be charged.

Please do not eat or leave food stains on the bed. Please put dirty dishes in the dishwasher.

The ecological garbage island is located 50 meters away, north of the house, across the village road.

Night time is from 10:00 p.m. to 6:00 a.m.

Smoking is strictly prohibited indoors. In case of smoking indoors, a cleaning fee of 100€ may be charged.

Apartments and all the equipment (saunas...) can only be used by guests registered in the apartment.

Pets are welcome. Registration is obligated before arrival or at least at arrival on the mail zonir.hlapi@gmail.com. The surcharge is 10€/pet/night. Payment is at arrival. Pets must not stay on the bed or sofa. They must not be alone in the apartment. For not following the rules, we can charge it in the amount of 100€/night.

In case of any damage in the apartment, please report it immediately to our email zonir.hlapi@gmail.com.

Let's protect nature together:

- *The water is drinkable here. Let's save it; close the tap while brushing your teeth...*
- *Whenever possible, unplug all electronic devices.*
- *When we are not in the apartment, we turn off the air conditioning and heating. Also before checking out from the apartment.*
- *If the windows are open, turn off the air conditioning and heating.*
- *When we leave the apartment, we turn off all the lights.*

Check-out from the apartment is till 10:00 a.m. It is possible to extend the stay a bit, by agreement. The price is 15€/additional hour. Please contact us by email zonir.hlapi@gmail.com, upon arrival or at least 24 hours before your scheduled departure. It is the same also for early check-in.

Thank you very much. We wish you a pleasant stay.

Telephone numbers:

Information: +386 51 787 555

Firefighters and ambulances: 112

Police: 113

APARTMA HONEY BEE S SAVNO

Spoštovani gostje,

želimo vam prijetno dobrodošlico. Upamo, da boste pri nas preživeli prijeten oddih.

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Gost je odgovoren, da pusti apartma v takšnem stanju, kot ga je prevzel. Ob večjih odstopanjih se lahko zaračuna dodatne stroške čiščenja.

Prosimo, da se na postelji ne prehranjuje in na njej ne ostanejo madeži hrane.

Prosimo, da umazano posodo zložite v pomivalni stroj.

Ekološki otok za smeti se nahaja pred stavbo.

Od 22.00 do 6.00 ure zjutraj se spoštuje nočni mir.

V notranjih prostorih je kajenje strogo prepovedano. V primeru nespoštovanja, se lahko zaračuna strošek čiščenja 100€.

Apartmaje in vso opremo (savne...) lahko uporabljajo samo gostje, ki so prijavljeni v apartma.

Hišni ljubljenci so dobrodošli. Obvezna je prijava bivanja pred prihodom ali takoj ob prihodu na mail zonir.hlapi@gmail.com. Doplačilo je 10€/hišnega ljubljénčka/noč. Plača se ob prihodu. **Hišni ljubljénčki se ne smejo zadrževati na postelji ali kavču. V apartmaju ne smejo biti sami.** V kolikor bo zaradi nespoštovanja potrebno dodatno čiščenje, ga lahko zaračunamo v višini 100€/noč.

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- *Ko je le mogoče izklopimo iz vtičnic vse elektronske naprave.*
- *Ko nismo v apartmaju, ugasnimo klimatsko napravo in gretje. Prav tako pred odjavo iz apartmaja.*
- *Če imamo odprta okna, ugasnimo klimatsko napravo in gretje.*
- *Ko zapustimo apartma, ugasnemo vse luči.*

Odjava iz apartmaja na dan odhoda je do 10.00 ure. V kolikor razpoložljivost dopušča, je možno bivanje, v dogovoru, tudi nekoliko podaljšati. Cena je 20€/dodatno uro. Prosimo, da nam vašo željo sporočite na naš mail zonir.hlapi@gmail.com, ob prihodu ali vsaj 24 ur pred predvidenim odhodom. Cena je enaka tudi za zgodnjo prijavo.

Najlepša hvala. Želimo vam prijetno bivanje.

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Informacije: +386 51 787 555

Gasilci in rešilci: 112

Policija: 113

APARTMENT HONEY BEE WITH SAUNA

Dear guests,

we wish you a pleasant welcome. We hope that you will spend a pleasant vacation with us.

In order to avoid possible inconveniences, we kindly ask you to take a few minutes to inform yourself with the house rules and other useful information.

Guest is responsible for leaving the apartment in the same condition as it was received. In case of major deviations, additional cleaning costs may be charged.

Please do not eat or leave food stains on the bed.

Please put dirty dishes in the dishwasher.

The ecological garbage island is located in front of the building.

Night time is from 10:00 p.m. to 6:00 a.m.

Smoking is strictly prohibited indoors. In case of smoking indoors, a cleaning fee of 100€ may be charged.

Apartments and all the equipment (saunas...) can only be used by guests registered in the apartment.

Pets are welcome. Registration is obligated before arrival or at least at arrival on the mail zonir.hlapi@gmail.com. The surcharge is 10€/pet/night. Payment is at arrival. Pets must not stay on the bed or sofa. They must not be alone in the apartment. For not following the rules, we can charge it in the amount of 100€/night.

In case of any damage in the apartment, please report it immediately to our email zonir.hlapi@gmail.com.

Let's protect nature together:

- *The water is drinkable here. Let's save it; close the tap while brushing your teeth...*
- *Whenever possible, unplug all electronic devices.*
- *When we are not in the apartment, we turn off the air conditioning and heating. Also before checking out from the apartment.*
- *If the windows are open, turn off the air conditioning and heating.*
- *When we leave the apartment, we turn off all the lights.*

Check-out from the apartment is till 10:00 a.m. It is possible to extend the stay a bit, by agreement. The price is 20€/additional hour. Please contact us by email zonir.hlapi@gmail.com, upon arrival or at least 24 hours before your scheduled departure. It is the same also for early check-in.

Thank you very much. We wish you a pleasant stay.

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